

# Professional Dog Walking Permit Terms and conditions



Revised 24 March 2025

## Definitions

- **“Dog Walking Business”** means a self-employed individual who walks, trains or exercises dogs in return for a charge or an organisation that employs or pays individuals to walk, train or exercise dogs for a charge
- **“Dog Walking Rights”** means the right to operate professional dog walking, training or exercising in the Park or the Forest subject to the provisions of these terms and conditions
- **“Fee”** means the annual fee from time to time payable for a Professional Dog Walking Permit for a Permit Year as detailed at [www.windsorgreatpark.co.uk/permits](http://www.windsorgreatpark.co.uk/permits)
- **“Forest”** means Swinley Forest & Buttersteep Forest
- **“Gate Key”** means a key that gives access to certain parts of the Park and Forest at designated access points as shown on the Gate Key map provided to key holders
- **“Park”** means Windsor Great Park
- **“Park Map”** means the plan attached to these terms and conditions marked ‘Windsor Great Park’
- **“Park Warden”** means a member of The Crown Estate wardens team
- **“Permit Holder”** means a self-employed individual or an individual employed by a Dog Walking Business exercising the Dog Walking Rights in the Park or the Forest under a Professional Dog Walking Permit
- **“Permit Year”** means a period from and including the date of issue of a Professional Dog Walking Permit to and including the end of the same month in the immediately following calendar year (e.g. if the Professional Dog Walking Permit was processed on 4 April 2023, it would expire on 30 April 2024)
- **“Professional Dog Walking Permit”** means the Professional Dog Walking Permit – Forest or the Professional Dog Walking Permit – Windsor Great Park

- **“Professional Dog Walking Permit Card”** means a serial numbered RFID photo identification card issued by us as evidence of a Professional Dog Walking Permit
- **“Professional Dog Walking Permit – Forest”** means a professional dog walking permit under which a Permit Holder is permitted to exercise the Dog Walking Rights in the Forest in the areas shown on the Swinley Forest Map for the Permit Year
- **“Professional Dog Walking Permit – Windsor Great Park”** means a professional dog walking permit under which a Permit Holder is permitted to exercise the Dog Walking Rights in the Park in the areas shown on the Park Map for the Permit Year
- **“Swinley Forest Map”** means the plan attached to these terms and conditions marked ‘Swinley Forest’
- **“We, us, our”** means The Crown Estate Commissioners on behalf of His Majesty acting in exercise of the powers conferred by the Crown Estate Act 1961, of 1 St James’s Market, London SW1Y 4AH
- In this document the singular includes the plural and vice versa, and one gender include any other

## 1. Professional Dog Walking Permit

- 1.1. Application for a Professional Dog Walking Permit shall be taken as acceptance of these terms and conditions.
- 1.2. A Professional Dog Walking Permit is valid for exercising Dog Walking Rights in Windsor Great Park or the Forest and associated Crown Estate car parks only (as applicable). A Professional Dog Walking Permit – Forest will only grant access to the Forest and a separate permit would be required for access to the Park (and vice versa). For the avoidance of doubt, a Professional Dog Walking Permit - Forest does not itself grant free access to the Look Out Discovery Centre car park operated by Bracknell Forest Council.
- 1.3. All Professional Dog Walking Permits and Professional Dog Walking Permit Cards are personal to the named Permit Holder.

- 1.4. Professional Dog Walking Permits and Professional Dog Walking Permit Cards are not transferable and cannot be assigned, transferred, re-distributed, shared or sold.
- 1.5. A Professional Dog Walking Permit is required for each named Permit Holder working for a Dog Walking Business.
- 1.6. We reserve the right to decline any Professional Dog Walking Permit renewal/application and may request the return the Permit at any time.

## 2. Requirements for a Professional Dog Walking Permit

- 2.1. All Dog Walking Businesses must hold a current third-party liability policy, with a minimum sum insured of £5,000,000 (five million pounds), as well as a current public liability insurance policy, which must cover all Permit Holders exercising the Dog Walking Rights under the Professional Dog Walking Permit (the “**Insurance Policies**”).
- 2.2. It is the Dog Walking Business’s responsibility to maintain the Insurance Policies throughout the duration of the Professional Dog Walking Permit and evidence of the valid Insurance Policies is required on application or renewal of the Professional Dog Walking Permit.
- 2.3. In the event that we become aware that a Dog Walking Business no longer holds the required Insurance Policies, we retain the right to revoke the Professional Dog Walking Permit in accordance with clause 6.
- 2.4. Anybody wishing to apply for a Professional Dog Walking Permit must also provide copies of the following documents to us before a Professional Dog Walking Permit can be issued or renewed:
  - Evidence of Public Liability Insurance of £5 million
  - A copy of the Dog Walking Business’s health & safety policy.
  - A copy of the Dog Walking Business’s risk assessment (to include emergency contingency planning).
  - A copy of a canine first aid training certificate valid for each named Permit Holder; and
  - Evidence confirming the Dog Walking Business is registered at a vet practice

- 2.5. All Permit Holders must provide us with the name and contact telephone number of a next of kin.
- 2.6. All Permit Holders must attach their own name and contact telephone to each dog under their care when walking in the Park or Forest.
- 2.7. All Permit Holders must agree to having a photograph taken by us or to supply us with a recent photograph. On payment of the Fee and provision of the photograph, the Permit Holder will be issued with a Professional Dog Walking Permit Card, armband and armband ID.
- 2.8. All Permit Holders parking vehicles in associated Crown Estate car parks must display a Professional Dog Walking Parking Permit when exercising Dog Walking Rights in Windsor Great Park or Forest
- 2.9. While exercising the Dog Walking Rights, all Permit Holders must display a Professional Dog Walking Permit Card in the armband issued by us (or any holder which has been approved by us in advance) which is visible to Park Wardens at all times and shall be made available for inspection at any time on demand by any Park Warden or other agent or authorised representative of us. Failure to produce a valid Professional Dog Walking Permit Card will mean that a Permit Holder will be asked to leave the Park, or the Forest and the Professional Dog Walking Permit may be terminated pursuant to clause 6.

### **3. The Fee**

- 3.1. Payment of the Fee will be taken at the time of an application. On receipt of the Fee by us, the Dog Walking Business will be issued with a Professional Dog Walking Permit Card for the named Permit Holder.
- 3.2. The Professional Dog Walking Permit will be valid for one (1) calendar year from and including the date it is issued until the end of the same month in the immediately following calendar year (e.g. if the Professional Dog Walking Permit was processed on 4 April 2023, it would expire on 30 April 2024).
- 3.3. The Professional Dog Walking Permit may be renewed for another year at any time up to thirty (30) days after its expiry date. If it is not renewed within this period, a new Professional Dog Walking Permit must be applied for.
- 3.4. If a Professional Dog Walking Permit Card is lost, Dog Walking Rights are suspended until the Professional Dog Walking Permit Card is replaced. Please

report any lost Professional Dog Walking Permit Cards to The Savill Building or to [membership@windsorgreatpark.co.uk](mailto:membership@windsorgreatpark.co.uk) as soon as possible. A charge of £7.50 will be incurred for each replacement Professional Dog Walking Permit Card issued. Membership benefits will resume once a new Professional Dog Walking Permit Card has been received by the Permit Holder.

#### 4. Permitted operating areas

- 4.1. Permit Holders may only exercise the Dog Walking Rights in the areas allowed by the Professional Dog Walking Permit – Forest or the Professional Dog Walking Permit – Windsor Great Park (as applicable). All other areas are prohibited for the exercise of the Dog Walking Rights.
- 4.2. Permit Holders are prohibited from exercising Dog Walking Rights on horse tracks.
- 4.3. Permit Holders of a Professional Dog Walking Permit – Windsor Great Park are permitted to park in the following car parks to exercise Dog Walking Rights:
  - The Savill Garden & Adventure Play
  - Cranbourne Gate
  - Ranger's Gate
  - Virginia Water South
- 4.4. Permit Holders of a Professional Dog Walking Permit – Forest are permitted to park in the following car parks to exercise Dog Walking Rights:
  - Buttersteep Rise
  - Swinley Park
- 4.5. Permit Holders are prohibited from parking in the Virginia Water car park.
- 4.6. Permit Holders with a Windsor Great Park membership are prohibited from parking in Wick Road to exercise Dog Walking Rights. For the avoidance of doubt, parking in Wick Road with a Windsor Great Park membership is for leisure use only.
- 4.7. Permit Holders are prohibited from parking in The Savill Garden and Adventure Play car park to exercise Dog Walking Rights on weekends and Bank Holidays.
- 4.8. Permit Holders are prohibited from exercising Dog Walking Rights in areas of the Park and Forest accessed via a Gate Key.

- 4.9. Exercise of the Dog Walking Rights is only permitted during daylight hours.

## 5 Access rules

- 5.1 Access will be subject to any updates or closures of the Park as are posted on [www.windsorgreatpark.co.uk/visitorupdates](http://www.windsorgreatpark.co.uk/visitorupdates), the official Windsor Great Park Facebook and Twitter social media channels or notified to the Member by email. E.g. Closure of the Park due to severe weather. You can also provide your email address to [membership@windsorgreatpark.co.uk](mailto:membership@windsorgreatpark.co.uk) or at Visitor Centres to opt in to receiving news, notifications and offers that may affect your next visit.
- 5.2 We reserve the right to close all or part of the Park, buildings and facilities, without prior warning.
- 5.3 Permit Holders are responsible for their own health and safety and must have regard for the health and safety of others visiting the Park or the Forest for whatever purpose. The Park and Forest are a popular recreational destination. We therefore ask all our visitors to pay due care and attention at all times to other visitors and residents, including (but without limitation) road users, pedestrians, horse riders, cyclists and dog walkers.
- 5.4 All Permit Holders must abide by the rules set out in the Dog Walking Code of Conduct found at: [www.windsorgreatpark.co.uk/dogs](http://www.windsorgreatpark.co.uk/dogs) but, for the avoidance of doubt, all Permit Holders must comply with clause 4.1 and any map included with the Dog Walking Code of Conduct should be disregarded in place of the Park Map or the Swinley Forest Map (as applicable) attached to these terms and conditions.
- 5.5 In addition to complying with these terms and conditions, Permit Holders must:
- 5.5.1 obey signs and notices restricting access; and
  - 5.5.2 comply with the Windsor Great Park Regulations 1973 and any directions given by Park Wardens.
- 5.6 Dog Walking Businesses must ensure that each dog entering the Park or the Forest under their business is doing so under the control of a competent Permit Holder.

- 5.7 Dog Walking Businesses must ensure they have a valid Professional Dog Walking Permit for each Permit Holder exercising Dog Walking Rights inside the Park or the Forest.
- 5.8 Permit Holders are not permitted to leave any dogs (or other animals) in vehicles parked in the Park or Forest whilst they are exercising the Dog Walking Rights.
- 5.9 Access for Permit Holders will be subject to any updates or closures as are posted on [www.windsorgreatpark.co.uk/visitorupdates](http://www.windsorgreatpark.co.uk/visitorupdates) and the official Windsor Great Park Facebook and Twitter social media channels.

## 6 Termination

- 6.1 We reserve the right to terminate any Professional Dog Walking Permit with immediate effect if:
  - 6.1.1 a Permit Holder commits a breach of these terms and conditions; and/or
  - 6.1.2 a Permit Holder is abusive towards our staff; and/or
  - 6.1.3 a Permit Holder damages or threatens to damage any property of The Crown Estate; and/or
  - 6.1.4 we have concerns with how a Dog Walking Business is being operated whilst within the Park or Forest (i.e dogs are being mistreated or left in parked vehicles).
- 6.2 Where clause 6.1 applies, we also reserve the right (where applicable) to terminate all Professional Dog Walking Permits associated with the Dog Walking Business to which the Permit Holder referred to in clause 6.1 is associated.
- 6.3 Upon termination, the Permit Holder must immediately surrender their Professional Dog Walking Permit, Professional Dog Walking Permit Card and any other property owned by us and given to the Permit Holder in exercise of the Dog Walking Rights. No refund of fees will be given where a Professional Dog Walking Permit is terminated.

## 7 General

- 7.1 We reserve the right to vary these terms and conditions at any time. Dog Walking Businesses will be notified of these changes in writing, which may be effected immediately.
- 7.2 We accept no responsibility for any loss, damage to persons, possessions, dogs or vehicles in the exercise of the Dog Walking Rights or use of the Park or the Forest. All persons exercising the Dog Walking Rights or using the Park or the Forest do so entirely at their own risk. Nothing in this clause shall limit or exclude our liability for:
- (a) death or personal injury or damage to property caused by negligence on our part or our employees and agents; or
  - (b) any matter in respect of which it would be unlawful for us to exclude or restrict our liability.
- 7.3 Permit Holders and Dog Walking Businesses indemnify us from and against all losses incurred by us, our employees, officers, agents and contractors as a result of or in connection with any claim by any third party as a result of any negligence, breach or fraud committed in connection with these terms and conditions.
- 7.4 Nothing in these terms and conditions is intended to give any Permit Holders or Dog Walking Business any proprietary interest whatsoever in the Dog Walking Rights, the Park or the Forest.
- 7.5 We give no warranty that the Park or the Forest is in a safe condition and fit for the purposes set out in these terms and conditions.
- 7.6 Permit Holders will be held responsible for all claims and demands whatsoever on the part of any person whomsoever in respect of any injury, loss or damage arising out of or in consequence of the exercise of the rights given by a Professional Dog Walking Permit.
- 7.7 These terms and conditions shall be governed by the laws of England. Each party submits to the exclusive jurisdiction of the Courts of England. If any of these terms and conditions are deemed invalid, void, or for any reason unenforceable, that specific term will be deemed severable and will not affect the validity and enforceability of any remaining term.