

How to renew Joint Membership online

To start off your membership renewal process you will need to type in the following information

- Member number
- Last name

Products > Membership > Basket > Checkout > Confirm

Basket Sign in

Membership renewal

Member number

Last name

Find membership

Joint Friends example

Products > Membership > Basket > Checkout > Confirm

Basket Sign in

Membership renewal

Member number

120600105685

Last name

Test

Find membership

The membership option that you can renew to will be displayed as shown in this example below.

Products > Membership > Basket > Checkout > Confirm

Basket

Sign in

Membership options

Joint Friends

£165.00

Add to basket



You will be taken to a secure payment page on the WorldPay site to take and process your payment details securely.

Add your renewal to your basket and you will be presented with your membership renewal and your Friends benefits package.

Products > Membership > Basket > Checkout > Confirm

Basket ¹

Sign in

Basket

Item	Price	Quantity	Total	Remove	
Joint Friends- Charlie Test	£165.00	<input type="text" value="1"/>	£165.00	<input type="checkbox"/>	Update
Joint Friends package	£0.00	<input type="text" value="1"/>	£0.00		

Totals

Subtotal	£137.50
VAT:	£27.50
Total:	£165.00

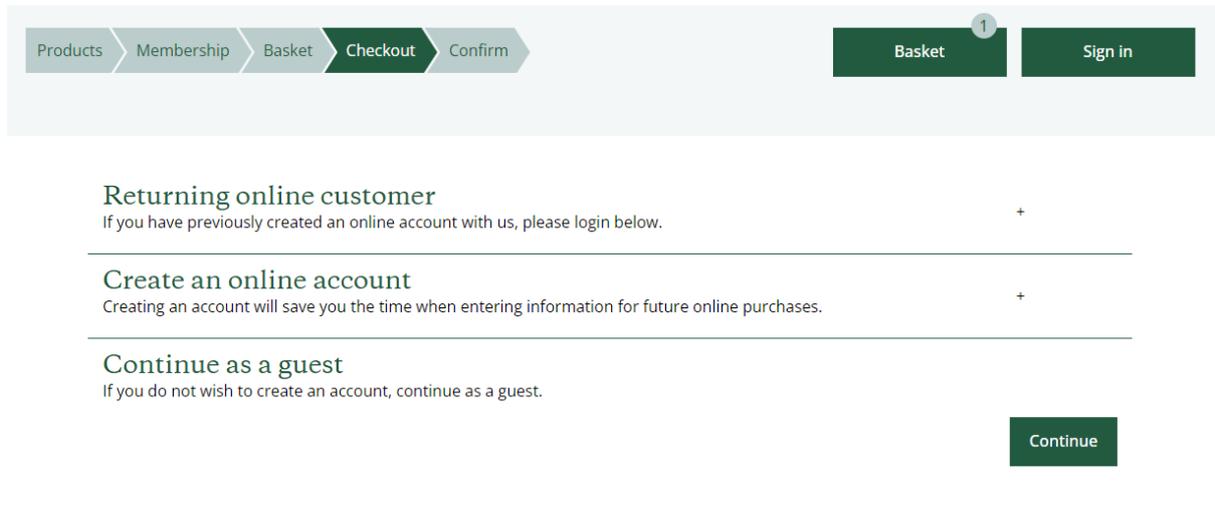
[Checkout](#)

Continue to checkout.

Now you can either:

- Create an online account
- Continue as a guest

In this example we have continued as a guest.



The image shows a checkout flow diagram at the top with five steps: Products, Membership, Basket, Checkout, and Confirm. The 'Checkout' step is highlighted in dark green. To the right of the diagram are two dark green buttons: 'Basket' with a small white circle containing the number '1' above it, and 'Sign in'.

Below the diagram, there are three options for account creation, each separated by a horizontal line:

- Returning online customer**
If you have previously created an online account with us, please login below. +
- Create an online account**
Creating an account will save you the time when entering information for future online purchases. +
- Continue as a guest**
If you do not wish to create an account, continue as a guest.

A dark green button labeled 'Continue' is positioned to the right of the 'Continue as a guest' option.

You can now update the main (Primary Member) contact information.

Primary Member contact information

Contact information

Title	First name
Select 	Charlie
Last name	Address lookup
Test	Wick Lane
Street 2	
Englefield Green	
City	Country
Egham	United Kingdom 
Phone	
0000000000000000	
Email address	
A@B.com	

Adults

1/1

Charles Test



submit

To update the second members name, click the yellow cog.

Here you can:

- Choose your title if you wish to do so
- Correct any spelling errors for the First name and Last name of the existing second Member
- Change the second Member – you will need to have the second Member card re-issued at The Savill Garden Visitor Centre or Virginia Water Gift Shop

Email address
A@B.com

Adults

Charles Test

Add Member

Contact information

Title

First name

Last name

Update

You will be taken to a secure payment page on the WorldPay site to take and process your payment details securely.

Submit your changes and you will be taken to the checkout page.

If the Primary (Main) Member is the billing contact, click the button "Use membership name as billing contact."

If someone else is paying for the membership, you will need to complete their contact information.

Charlie Test
Wick Lane
Englefield Green
Egham, Surrey TW20 0UU

Use membership name as billing contact

Checkout

Delivery options

Select delivery method

Webstore membership renewal

Billing contact information

If the billing contact name is the same as the membership name, please select 'Use membership name as billing contact' on the right

Contact information

Title

First name

Last name

Street

Add street

City

Country

County

Postcode

Phone number

Mobile number

Email address

Confirm email address

Review the terms and conditions and, if you wish to receive your newsletters, please select 'Yes' before submitting your order.

I accept and agree to the terms and conditions. [View terms and conditions](#)

Contacting you

Your membership newsletter and the latest news from Windsor Great Park will be sent to you by email. To do this we need your permission. We'll always treat your personal details with the utmost care and will never sell them to other companies for marketing purposes. For more information visit our [fair processing notice](#).

Yes, please send me my membership newsletter and the latest news from Windsor Great Park.

Total

Subtotal	£137.50
VAT:	£27.50
Total:	£165.00

[Submit order](#)

You will be taken to the Worldpay screen to complete your transaction.

Once paid, your membership will be renewed, and our systems will be updated.

worldpay
from FIS

[Help](#) [FAQs](#) [Security](#)



Secure Payment Page

Please review your purchase details, then select a payment method to continue.

Select language English

THE CROWN ESTATE
Description **Windsor Great Park**
Amount **£165.00**

Select your payment method

Mastercard Visa Amex Maestro JCB

Cancel

worldpay
from FIS For help with your payment visit the: [WorldPay from FIS Help](#).

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