



WINDSOR GREAT PARK

Terms and Conditions

Windsor Great Park and Friend of The Savill Garden Membership from 1 May 2019

1. For sake of convenience, membership of Windsor Great Park and Friend of The Savill Garden, in these Terms and Conditions, are referred to as 'membership'.
2. Payment for Membership will be taken at the time of application. Membership will be valid for 1 calendar year from the month of processing to the end of the same month the following calendar year. Membership benefits will start once the membership cards have been received by the member.
3. No refunds or extensions will be given if you are unable to use your membership at any stage during the 12 month membership period.
4. Membership type can only be changed at renewal.
5. Benefits of Membership, as set out on our website at www.windsorgreatpark.co.uk are only valid for the named card holder, and for the category of membership purchased, and are non-transferable with the exception that card/s can be used by any individual living in the same household for car parking only. All other benefits are only available when the card is presented at the time of transaction.
6. A Membership card is a plastic RFID (Radio-Frequency Identification) card that allows electronic access through barriers into Car Parks and The Savill Garden where appropriate. To be valid, this card will have the member's name, category of membership, membership number and a photograph printed on it. Members who are unable to show a valid membership card on entry will be required to pay entrance fees before they are admitted, which are non-refundable. No exceptions will be made.
7. If a replacement plastic RFID membership card is required, a charge of £10 will be incurred for each new card issued, this is non-refundable. Membership benefits will resume once a new plastic RFID membership card has been received by the member.
8. Daily access to Windsor Great Park, and to The Savill Garden, will be at times advertised and shown at the entrance gates and at The Savill Building.
9. Whilst every effort will be made to maintain access to public areas at all times, The Crown Estate reserves the right to close all or part of Windsor Great Park, The Savill Garden or The Savill Building at any time, without prior warning, although every effort will be given to provide notification.
10. The Crown Estate reserves the right to provide special access offers throughout the year, available to all individuals irrespective of membership or otherwise, without affecting the access arrangements offered through the purchase of membership.
11. Members may enter Windsor Great Park only via authorised public access points, and may park only in authorised public parking areas.
12. Cars are parked in Car Parks within Windsor Great Park at owner's risk.
13. Members should acquaint themselves with, and adhere to the Windsor Great Park Regulations which are displayed at every public access point to Windsor Great Park, and to the regulations for visiting The Savill Garden, as displayed in the reception area.
14. Your membership card should always be carried when visiting Windsor Great Park or The Savill Garden, and should be presented on reasonable requests from Crown Estate employees.
15. The Crown Estate reserves the right to seek proof of identification from the named card holder on presentation of the membership cards.
16. The Crown Estate reserves the right to withdraw benefits of membership to any individual or individuals, without recompense if they are abusive towards Crown Estate staff or damage, or threaten to damage any of the collections or property of The Crown Estate, or if they commit any breach of these terms and conditions.
17. The Crown Estate reserves the right to change these Terms and Conditions or membership benefits at any time. Friends and Members will be notified of these changes in writing, which may be effected immediately.